

## **Scope of Services for street maintenance**

### **Weekly call**

Cleanstreet Director will call clients to discuss the work performance of crew members.

### **Graffiti**

Crew members will notify the supervisor of any graffiti seen on routes. The supervisor will immediately contact the client.

### **Signs**

Signs attached to all poles (other than city signs) will be removed.

### **Trash cans**

Trash cans will be emptied on each route.

### **Street trash**

Crew members will sweep trash from sidewalks to curbside and five cars down on each intersection.

### **Business contacts**

The crew leader will hand out surveys to businesses along each route to establish relationships between crew members and business owners, as well as to evaluate the work being performed. Cleanstreet Director will provide the client with quarterly reports based upon surveys, before and after photos, and feedback from business owners.

### **Quality control**

The supervisor will monitor the crew members' work by regularly riding the routes.